

SUMMER EMPLOYMENT OPPORTUNITY - 2019

Summer Travel Counsellors Ontario Travel Information Centres

Are you passionate about Ontario's attractions, natural wonders and urban adventures? Help visitors discover Ontario this summer. Become a Summer Travel Counsellor. Do you want to support the further success of Indigenous tourism?

Ontario Travel Information Centres

- Destination Ontario operates 11 Travel Information Centres across Ontario (OTICs)
- Offer customized travel information, trip planning and visitor services
- Promote tourism in Ontario Summer Travel Counsellors

Summer Travel Counsellors

- Provide travel information to visitors
- Research information about tourism experiences, products and services
- Help visitors plan their travel in Ontario using sales, promotion and interpersonal skills
- Connect with Tourism Industry Partners for up-to-date information
- Salary range: \$14-\$14.85/hour

Miziwe Biik Partnership

- In partnership with Miziwe Biik, an opportunity exists to employ a student of Indigenous descent
- Based in our Toronto OTIC located inside Union Station
- In addition to the usual Travel Counsellor duties, the Summer Student Travel Counsellor – Indigenous Focus will work with visitors and internal staff to advocate and educate on Indigenous tourism attractions and events in the province
- Their role will be to promote various Indigenous tourism offerings and products (attractions, events, festivals, etc.) within the province of Ontario to visitors
- Through education and interaction with visitors, the aim will be to increase awareness, attendance and overall success of Indigenous attractions and tourism related businesses

Skills and Knowledge Required

- Strong customer service practices
- Computer and internet research skills
- Good communication and interpersonal skills
- Ability to work in a team environment
- Fluency in another language an asset
- Retail experience an asset
- Customer service and travel counsellor skills training will be provided

Eligibility

- Candidates must be registered with Miziwe Biik and be Canadian Aboriginal Persons: Status, Non-Status, Inuit and Metis
- Must be enrolled in a full-time study program and intend on returning to school in the fall
- Canadian citizen, or be legally entitled to work in Canada
- Available to work May to September and potentially weekends through Thanksgiving
- Available to work evenings and weekends, up to 36.25 hours/week

How to Apply

Send your resume and cover letter by email to blair.keetch@ontario.ca & cinzia.worek@ontario.ca

Please put Miziwe Biik Summer student in the header line

Due to high volume of applications, only those selected for an interview will be contacted.

Scholarship

Students working at the OTICs who demonstrate Service Excellence are eligible to apply for 1 of 3 \$1,000 scholarships.



Miziwe Biik

Aboriginal Employment and Training

Service
Canada 

