



HOUSING & COMMUNITY SUPPORT SERVICES INC.

Position Description: Team Trainer Outreach Patrol (contract full-time)

POSITION SUMMARY: Team Trainer – Outreach Patrol supports and assists homeless and street-involved individuals accessing Margaret's Respite Centre at 323 Dundas East as well as assisting the agency in addressing community concerns. 35 hours per week, shiftwork is required.

RESPONSIBILITIES INCLUDE:

- Supervising Outreach trainees including coordination of scheduling, provision of supports to staff and recommending disciplinary action where needed;
- Engage individuals who are at-risk, with the hope of providing immediate needs assessment and then, using a triage-like method, working with these residents to access the services best suited to their need;
- Provide directions, TTC tokens and where necessary, accompaniment to services to best ensure the individuals can access necessary programs;
- Respond to Community concerns from neighbours, businesses, the police and other stakeholders;
- Facilitate positive interaction between the police and those at risk that builds trust and communication;
- Provide first aid as required;
- Identify overdose risk and administer naloxone as required;
- Provide crisis counseling and one-on-one support/brief intervention;
- Compile and maintain relevant referral sources and pertinent programs that benefit individual participants; and
- Gather and present program statistics and other pertinent information in daily, monthly and annual reports.

QUALIFICATIONS INCLUDE:

- Demonstrated understanding of Indigenous culture. Ability to speak an Indigenous language an asset;
- College University Degree or equivalent in related field;
- Current First Aid/ CPR certificate; and
- Computer skills including Microsoft office and outlook.

Applications should be sent via email to greg@margarets.ca . Only those chosen for an interview will be contacted. **Deadline: Until Filled**

Service
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Aboriginal Employment and Training